

# CareConnect

90 Degree Benefits



## Experience Care that Connects

The 90 Degree Benefits CareConnect program ensures you won't be left on your own to navigate a complex maze of rules and regulations to get access to high-quality, affordable care. CareConnect gives you access to a dedicated Care Coordinator to help you.



Find a Provider



Facilitate Pre-Service Payments



Get Prescriptions



Review Bills



Plus More

### How It Works

- 1 When you need medical care at a hospital or facility, simply call your Care Coordinator for provider recommendations, an explanation of your benefits or answers to any questions you have.
- 2 After determining a provider, your Care Coordinator will coordinate your services for a cost and quality review, identifying any savings opportunities, outreach needs or other benefit options.
- 3 Once you've reviewed the details of your medical care, you can call your Care Coordinator to communicate with the hospital or facility to obtain all necessary medical records or prescription information.
- 4 After care, your Care Coordinator will review your medical bills and charges and will assist with any balance bills.

### Patient Advocacy

If you need additional assistance after medical care, help from your Care Coordinator is just a phone call away—especially for a balance bill. If you received a balance bill, don't pay it. Call your Care Coordinator and they will communicate with the hospital or facility to determine appropriate billing based on your benefits.

CareConnect saves you money and helps you navigate the complicated process for quality care.

Call your Care Coordinator at  
**888.216.6533**  
and experience an  
unmatched level of care.